



Finance & Resources Select Committee Agenda

Date: Thursday 18 April 2024

Time: 2.00 pm

Venue: The Oculus, Buckinghamshire Council, Gatehouse Road, Aylesbury HP19 8FF

Membership:

R Bagge (Chairman), M Walsh (Vice-Chairman), K Ashman, M Ayub, S Bowles, M Bracken, S Chhokar, P Cooper, D Dhillon, T Dixon, G Harris, I Macpherson, R Newcombe, C Oliver and S Wilson

Webcasting notice

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If you have any queries regarding this, please contact the monitoring officer at monitoringofficer@buckinghamshire.gov.uk.

Agenda Item	Time	Page No
1 Apologies for absence / Changes in membership		
2 Declarations of Interest		
3 Minutes		5 - 8
The minutes of the meeting held on 22 nd February 2024 to be confirmed as a correct record.		

4 Public Questions

Public Questions is an opportunity for people who live, work or study in Buckinghamshire to put a question to a Select Committee.

The Committee will hear from members of the public who have submitted questions in advance relating to items on the agenda. The Cabinet Member, relevant key partners and responsible officers will be invited to respond.

Further information on how to register can be found here: <https://www.buckinghamshire.gov.uk/your-council/get-involved-with-council-decisions/select-committees/>

5 Customer First

14:10

9 - 34

The Committee will receive the Customer First Annual report, and Customer Service Centre Performance Update.

Contributors:

Councillor John Chilver, Cabinet Member for Accessible Housing & Resources

Councillor Tim Butcher, Deputy Cabinet Member for Resources

Sarah Murphy-Brookman, Corporate Director for Resources

Lloyd Jefferies, Service Director for Business Operations

Andy Hallsworth, Customer Improvement Programme Manager

Papers:

Customer First Annual Report 2023/24

Customer Service Centre Performance Update

6 Work Programme

15:00

The Select Committee has the opportunity to put forward ideas for next municipal year's work programme.

7 Date and time of the next meeting

The next meeting will take place after the Council's Annual Meeting where the calendar of meetings will be agreed.

The proposed date for the next meeting will be Thursday 18th July 2024 at 2pm.

8 Exclusion of the Public

To resolve that under Section 100(A)(4) of the Local Government Act 1972 the public be excluded from the

meeting for the following item(s) of business on the grounds that it involves the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Act.

Paragraph 3 – information relating to the financial or business affairs of any particular person (including the authority holding that information)

9 Capital Programme: Temporary Accommodation 15:10 35 - 90

At the request of the Committee, a report on the capital programme and temporary accommodation will be considered.

Contributors:

Councillor Mark Winn, Cabinet Member for Homelessness and Regulatory Service

Councillor John Chilver, Cabinet member for Accessible Housing and Resources

Steve Bambrick, Corporate Director for Planning, Growth and Sustainability

Lisa Michelson, Service Director for Housing & Regulatory Services

John Reed, Service Director for Property & Assets

David Skinner, Service Director for Finance (Section 151 Officer)

Papers:

Temporary Accommodation Update (confidential)

Appendix A - Local Authority Housing Fund – Refugees: Freehold Acquisition (confidential)

Appendix B - Freehold Acquisition to support the Councils response to the Temporary Accommodation demand needs in Buckinghamshire (confidential)

Appendix C - Reletting Background and Financials (confidential)

10 Confidential Minutes 91 - 94

The confidential minutes of the meeting held on 22nd February 2024 to be confirmed as a correct record.

If you would like to attend a meeting, but need extra help to do so, for example because of a disability, please contact us as early as possible, so that we can try to put the right support in place.

For further information please contact: Chris Ward democracy@buckinghamshire.gov.uk
01296 585807